

THE TALENT ADVANTAGE How to Retain Top Talent in a Dismal Economy

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Top talent is your biggest source of competitive advantage. In a dismal economy, every CEO will need to develop strategies to retain top talent in order to accelerate business results. Lack of focus on top talent retention could have a major negative impact on the strength of your talent pool.



WHAT IS TOP TALENT?

- 1. Passion + competence = extraordinary results
- 2. Passion is more important than anything else you love what you do
- 3. Competence = skills, experience, behaviours
- 4. Extraordinary results = exceeds 360 degree expectations emotional intelligence
- 5. As hire As

HOW TO SPOT TOP TALENT AND BREAK DOWN SILOS

- 1. Differentiation: 20-70-10 (ABCs)
- 2. Strategic job functions (10% of workforce is most strategic)
- 3. Succession Planning (internal and external)
- 4. Strategic Planning
- 5. Attend Leadership Development Programs

HOW TO RETAIN TOP TALENT

- 1. Hold people accountable for retention, it's not about the money!
- 2. Create personal connection at all levels
- 3. Develop a career plan to enable top talent to achieve their full potential
- 4. Dial-up praise and recognition
- 5. Dial-up empowerment
- 6. Involve top talent in strategy development
- 7. Involve top talent in strategic projects
- 8. Be flexible
- 9. Invest in top talent
- 10. Create female inclusive work environments

Adapted from the forthcoming book: <u>The Talent Advantage by coauthors Dr. Alan Weiss and Dr. Nancy MacKay,</u> <u>published by Wiley</u>.

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